SETTING UP MFA
Multi-Factor Authentication MOBILE

First Southern National Bank
WE **BELIEVE** IN YOU

This extra level of authentication helps protect you from an unknown person trying to access your data.

1.

AUTHENTICATION SETUP

Passwords are becoming increasingly easy to compromise. They can often be stolen, guessed, and hacked. Our new enhanced authentication improves the security of your online accounts by using your phone to verify your identity. This prevents anyone but you from accessing your accounts, even if they know your password.

You'll enter your username as usual, then use your mobile device to verify that it's you before entering your password.

LET'S GET STARTED →

Upon login to the **Mobile App**, click the **LET'S GET STARTED.**

2.

DEVICE SETUP

COUNTRY
United States →

PHONE NUMBER   required

NICKNAME   required

Your device's nickname is how it will be referenced when signing in later or editing device settings.

SELECT YOUR DEVICE

Can your device receive a text message? ✓

Use other mobile device or landline

Fill in your **mobile PHONE NUMBER** and a **NICKNAME.**

3.

DEVICE SETUP

COUNTRY
United States →

PHONE NUMBER

NICKNAME

Your device's nickname is how it will be referenced when signing in later or editing device settings.

SELECT YOUR DEVICE

Can your device receive a text message? ✓

VERIFY DEVICE

We need to verify the setup of your device. We can call or text a verification code to use on the next step

TEXT ME

CALL ME

Use other mobile device or landline

Select **mobile device** and verify if text can be received. You can also receive a call.

4.

VERIFY DEVICE

PHONE NUMBER 🇺🇸

NICKNAME

TEXT MESSAGE ON   Yes

DEVICE SELECTED   iOS

Enter the verification code that you received below:
VERIFICATION CODE

Didn't get a message? Resend Verification Code
Enter the wrong phone number? Start the process over

VERIFY DEVICE →

A 6-digit code will be sent via text/call. Enter unique **verification code** received**.**

5.

INSTALL DUO MOBILE ✕

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

WHY USE DUO MOBILE?
• It's fast & easy – one click Approval/Denial
• Works in any country
• Doesn't require cell service

INSTALL THE APP
Select "User Duo Mobile" and receive two text messages:
1. THE FIRST MESSAGE WILL CONTAIN A LINK TO INSTALL THE DUO MOBILE APP. PLEASE CLICK THE LINK TO INSTALL THE APP.
2. THE SECOND MESSAGE WILL CONTAIN A LINK TO ACTIVATE YOUR ACCOUNT. PLEASE CLICK THE LINK TO ACTIVATE YOUR ACCOUNT IN THE DUO MOBILE APP.

USE DUO MOBILE

SKIP THIS STEP →

If you prefer a text or phone call, you may choose **SKIP THIS STEP**. If not, authorize the DUO Mobile App.

6.

INSTALL DUO MOBILE ✕

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

WHY USE DUO MOBILE?

SKIP DUO MOBILE INSTALL?
Are you sure you do not want to set up the mobile application for two-step verification?

SKIP DUO MOBILE   CANCEL

2. THE SECOND MESSAGE WILL CONTAIN A LINK TO ACTIVATE YOUR ACCOUNT. PLEASE CLICK THE LINK TO ACTIVATE YOUR ACCOUNT IN THE DUO MOBILE APP.

USE DUO MOBILE

SKIP THIS STEP →

If you choose text/phone authentication, skip set-up for **Duo Mobile**, by selecting **SKIP DUO MOBILE**.

7.

DEVICE SETUP COMPLETE ✕

Congratulations! You have finished the enrollment process. Now let's set up some notifications to help keep you up on top of your accounts and money.
You can also add another device at this time.

ADD ANOTHER DEVICE

COMPLETE SETUP

Congratulations! You have successfully set up multi-factor authentication. Click **COMPLETE SETUP** or add additional devices.

NEED HELP? CALL YOUR LOCAL BRANCH OR 866.602.3762